

Emergency Accommodation Terms of Use:

Please read the following information carefully.

The emergency accommodation is a paid service provided by the Studierendenwerk Freiburg (SWFR). **This service is only open to students who are new to Freiburg.**

You will receive your place in the emergency accommodation for a fee of 10 euros per night and for that a one-time fee of 120 euros (including key deposit of 20 euros) has to be paid in the beginning. The fee including the key deposit, minus the costs for the number of nights you stayed (max. 10), will be refunded when you check-out of the emergency accommodation – if no damage has occurred.

Registration:

The data collected during registration will be saved. The storage complies with data protection.

Confirmation of the move into the emergency accommodation:

One day before your specified move-in date to the emergency accommodation, you need to confirm your registration once again. Only then your place is saved. In very rare cases there may be an overbooking of the emergency accommodation capacity, so we still can't guarantee your place one hundred percent. After reconfirmation, you will receive detailed information about the location and time of your move-in.

Moving into the emergency accommodation:

Upon your arrival, you need to present:

- your **admission or matriculation certificate**
- your **ID card**
- **fee of 120 euros in cash (10 euros per night and 20 euros key deposit)**

Info emails:

You will receive reminder and info emails regarding the emergency accommodation. The messages always relate to your inquiry and are not advertisement emails.

Please note:

The **maximum duration** of overnight stays per person in the emergency accommodation is supposed to be 10 nights.

Extensions in **exceptional cases** are only possible if there are enough free sleeping places available. In addition, it is required that you have previously taken advantage of the support in finding accommodation during the open consultation hours set up by the SWFR in the info center - no appointment necessary, waiting time possible. (Mon 1pm-5pm, Tue 9am-1pm, Wed 1pm-5pm, Thu 1pm-5pm, Fri 9am-1pm; Basler Straße 2, 79100 Freiburg)

Extensions can only be made by the student assistants of the emergency accommodation, given that you appear **at the latest on the day of your check-out during the office hours of the student assistants of your emergency accommodation.**

Important:

You will receive a pink-colored key receipt when you move in. Please make sure you keep this! With the key receipt, you can register as a new citizen of Freiburg.